



## Salisbury Night Audit Report 2023

### Introduction and background

About this time last year, we carried out a full audit of Salisbury streets over four nights, looking at streetlights that weren't working, CCTV coverage, dark corners, alleys and lanes, car parks, open spaces and footpaths as well as tunnels and underpasses. All non-working streetlights, graffiti and overgrown foliage were reported on the MyWilts app immediately and a full report was produced and presented to the Salisbury Area Board of Wiltshire Council in June.

We are pleased that members of the Area Board have requested that this item remains on the agenda at every Area Board meeting. This is our update for the March 2023 Area Board Meeting.

### Audit approach

The city was divided into four sectors and the four night street audits in 2023 involved a total of 19 volunteers and were carried out over two evenings: Thursday 9 and Monday 13 February. We covered the same areas as we did in 2022 with some additional areas as requested by members of the public, who have contacted us direct or through local councillors. We are grateful to the volunteers and to the councillors who walked with us and supported our audits.

### Night Street Audit Parties:

9 February

Group 1

Julia West (leader)

Helen Stewart

Michele Smith

Henrietta Alderman

Cllr Chris Stanway

Cllr Lynne Blackwood

13 February

Group 3

Rebecca Harwood-Lincoln (leader)

Annette Philips

Bernie Presley

Cllr Sven Hocking

Group 2

Liz Batten (leader)

Sue Brain

Cllr Eleanor Wills

Janet Draper

Group 4

Liz Batten (leader)

Jen Newman

Edwina Berkeley

Janet Musgrove

Virginia Haworth

Cllr Tom Corbin

## **Summary of our Findings**

### **1. Street lighting**

Full details of all the locations and report numbers are itemised in the appendix.

- Of 49 lights reported out of action in March 2022, 27 (55%) are still not working.
- Of 10 new reports added in September, 4 (40%) are still not working.
- 60 new lights out of action were identified in Feb 2023 with all except 2 reported to MyWilts.

### **2. LED conversion**

We note that in the responses received, the end of January is suggested as a target deadline for LED conversion. Our audit groups picked up that in many cases this has not yet been completed. Please could the Area Board advise?

Since these audits took place, we have been informed that some LED replacement work has been taking place in Milford Street and St John's Street. We welcome this progress, so can only confirm the reliability of our reports as of 9 and 13 February when the audits were carried out.

### **3. Dark spaces**

Our audit confirmed that the 5 dark spaces identified last year are still a concern. In addition, a further 6 dark spaces have been identified. Full details of these are itemised at the end of this report.

We note the minutes of the LHFIG meeting in November 2022 which suggested that we should apply for grant funding to pay for a £5000 assessment by contractors Atkins as to whether these dark areas of the city require additional lighting. We are interested to hear (also reported in the LHFIG minutes) that Paul Shaddock was investigating whether this price could be reduced. We do not feel this is part of our responsibility as a voluntary group and look to the Area Board to advise on this matter.

## **Conclusion**

It is fair to say that we were disappointed to find so many of the faults we identified twelve months ago still persisting and not fixed, despite several of the assurances via MyWilts that the faults had been repaired. We hope that in 2023, we can continue to work together to improve the rate at which our streetlights are fixed, as a minimum. We are also keen to create plans to address the dark spaces of concern identified.

We thank the Area Board for keeping this important issue on the agenda and for helping us to improve the safety of our city at night, especially for women and girls, but also for all residents and visitors.



**Audit group 4: 13.2.23**



**Audit group 2: 9.2.23**



**Audit group 3: 13.2.23**



**Refreshments in the Red Lion after the final audits 13.2.23**

## Appendix: Reported incidents and updates

For ease of reference, we have used the update provided to us by Wiltshire Council with the comments from our February 2023 street audits alongside in the current status column. New reports have been added to the MyWilts app and are listed below at the end.

### Updates on lights reported in March 2022

Report Issue No.	Location	MyWilts Reference No.	Current Position	Current status
1	The Greencroft	00059234	Actioned & <b>completed Unit</b>	Now working
2	Belle Vue Road	00059235	Works ordered. Awaiting installation <b>No further progress – Programme date TBC</b>	Still not working
3	Endless Street	00059236	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 10 - Lantern replaced with LED – 03/02/23</b>	Now working
4	Chipper Lane	00059237	Actioned & completed	Now working
5	Scots Lane	00059238	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 3 - Lantern replaced with LED – 02/02/23</b>	Now working
6	Endless Street	00059239	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 183/7 – Unknown status. TBC</b>	Still not working
7	Brown Street Car Park	00059450	Passed to Strategic Property Services	Now working
8	Corner of St John's Street and New Street Wilson's Solicitors building	00059451	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 437/4 – Unknown status. TBC</b>	Still not working
9	Corner of Gigant Street and Milford Street	00059452	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 401/3 (Milford St) - Lantern replaced with LED – 12/01/23</b>	Now working
10	Spec Savers building in Milford Street	00059454	Awaiting LED conversion. Programmed for completion by end January 2023.	Still not working

			<b>Unit 401/11 - No connection since 15/01/23 – May be changed to LED – TBC</b>	
11	Catherine Street – Catherine Chambers/ Sharp Practice	00059456	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 406/4 – Unknown status. TBC</b>	Still not working
12	Paperchase in New Canal	0005945	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 405/2 – Requires Out of Hours attendance - Unknown status. TBC</b>	Now working
13	Market Square: #3 #2 #3 2135	00059458	Actioned & completed	Now working
14	Butcher Row opposite Framemakers #3	00059460	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 404/7 – Requires Out of Hours attendance - Unknown status. TBC</b>	Still not working
15	New Canal: 8/89 opp Goldsmith's	00059461	Actioned & completed	Now working
16	Gift Company wall	00059462	Out of hours working required. Awaiting programme from Ringway <b>Unit 405/9 – Requires Out of Hours attendance - Unknown status. TBC</b>	Still not working

Report Issue No.	Location	MyWilts Reference No.	Current Position	
17	Top Shop #10	00059463	Out of hours working required. Awaiting programme from Ringway <b>Unit 405/10 – Requires Out of Hours attendance - Unknown status. TBC</b>	Still not working
18	High Street Opp Waterstones	00059464	Actioned & completed	Still not working
19	Old George Mall 3b	00059465	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 2126/3 – Requires Out of Hours attendance - Unknown status. TBC</b>	Still not working
20	Old George Mall 4b	00059467	Awaiting LED conversion. Programmed for completion by end January 2023.	Now working

			<b>Unit 2126/4 – Requires Out of Hours attendance - Unknown status. TBC</b>	
21	Bridge Street On wall at Carwardine	00059468	Issues with power supply. Requires further investigation <b>Low priority – limited impact on illumination of area</b>	Still not working
22	Bridge Street Wetherspoons round light out	00059470	Actioned & completed	Still not working
23	Bridge Street on wall Betfred/ Wagamama	00059472	Issues with power supply. Requires further investigation <b>Low priority – limited impact on illumination of area</b>	Still not working
24	Bridge Street on wall of Fletcher's	00059474	Actioned & completed	Still not working
25	Butchers Row Shoe Zone	00059477	Actioned & completed	Now working
26	Butchers Row Bohemia	00059478	Actioned & completed	Still not working
27	Exeter Street to Friary tunnel lights only 3&9 working	00060970	Actioned & completed	Light #2 is out
28	The Friary	00060972	Actioned & completed	Light #37 is out
29	Crane Street	00060974	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 870/49 – Unknown status. TBC</b>	Still not working
30	Fisherton Street wall of Stone Rose 435/23	00061372	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 435/23 - Lantern replaced with LED – 12/01/23</b>	Still not working
31	Light out on one way sign North Street	00061386	Actioned & completed	Still not working Also no entry sign not lit
32	Light out on no entry sign corner of East Street and South Street	00061456	Actioned & completed	Now working
33	Light out on Mill Road no 20	00061373	Issues with power supply. Requires further investigation <b>Unit 870/22 - Water ingress - Lantern replaced end September – Confirmed operational</b>	Now working

34	Light out on corner of Dews Road and Fisherton Street 435?4	00061374	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 435/14 – Unknown status. TBC</b>	Still not working
35	Light out on 14'13" sign outside Bevan House Fisherton Street	00061385	Actioned & completed	Still not working

Report Issue No.	Location	MyWilts Reference No.	Current Position	
36	York Road no 2 outside no 66	00061380	Issues with power supply. Requires further investigation <b>Unit 33/2 – Required column replacement but lantern replaced on 16/01/23. Column status to be confirmed. But lantern confirmed operational</b>	Now working
37	On spur road from Ring Road to Waitrose no 19	00061381	Issues with power supply. Requires further investigation <b>Unit 219/9 - Currently with SSE to attend to investigate power supply</b>	Still not working
38	And opposite lamp	00061382	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Units 219/17 &amp; 18 – No change in status</b>	Still not working
39	End of Nelson Road/Castle Street 50/2	00061384	Issues with power supply. Requires further investigation <b>Unit 50/2 – Requires replacement column on DNO network. Low priority – Sufficient illumination in area</b>	Still not working
40	2136/1 and 2791 Highways England	FMS3446744	National Highways. No further action for Wiltshire Highways	Not working
41	On St Marks Road no 3	00061383	Works ordered. Awaiting installation <b>Unit 178/3 - No further progress – Programme date TBC</b>	Still not working
42	On path from Waitrose car park	00061388	Actioned & completed	Now working

43	Central Car Park 154 by e mail to Parking as no way to report it		Disruption to power supply as part of River Park works. No further action at this time.	N/a
44	The Friary	00062342	Works ordered. Awaiting installation <b>Unit 416/2 - No further progress – Programme date TBC</b>	Still not working
45	Mill Road/Churchfield Road foliage on corner obscuring streetlight	00061387	Awaiting works	Now complete
46	Trees need cutting back overhanging the path from Waitrose	00061389	Complete	Now complete
47	Culver Street car park (Graffiti)	00059668	SCC to action	No graffiti at present
48	New Bridge Road Tunnel obscuring lights (Graffiti)	00060969	SCC to action	Now complete
49	St Paul's Roundabout underpasses (Graffiti)	00064123	National Highways but included in Underpass project	Now complete

#### New Issues Raised Since Update to September Area Board Meeting

Report Issue No.	Location	MyWilts Reference No.	Current Position	
101	Fisherton Street – Wall of Splash of Colour	00078540	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 435/27 - Lantern replaced with LED – 18/11/23</b>	Now working
102	City Hall/Summerlock Approach	00078542	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 40/2 - Lantern replaced with LED – 03/02//23 (Units 3 and 4 also changed on same date)</b>	Now working
103	Milford Street wall of Winkworth	00078545	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 401/3 - Lantern replaced with LED – 12/01//23</b>	Now working



104	Gigant Street (round corner from Milford Street	00078546	Issue investigated; no fault found. No further action.	Now working
105	Old George Mall on wall of Three	00078548	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 2126/14 – Requires Out of Hours attendance - Unknown status. TBC</b>	Now working
106	Old George Mall on wall of Lakeland	00078549	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 2126/18 – Requires Out of Hours attendance - Unknown status. TBC</b>	Still not working
107	High Street wall of New Look	00078550	Issue investigated; no fault found. No further action.	Still not working
108	West Street wall of Salisbury Framing	00078551	889/2 not located by Framing shop. Actually located by Jubilee Court. Light working as normal. No further action.	Now working
109	Old George Mall light 4a	00078552	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 2126/4 – Requires Out of Hours attendance - Unknown status. TBC</b>	Still not working
110	Old George Mall light 3b	00078553	Awaiting LED conversion. Programmed for completion by end January 2023. <b>Unit 2126/3 – Requires Out of Hours attendance - Unknown status. TBC</b>	Still not working

### New issues reported in February 2023 Night Street Audits

	Location	MyWilts Reference No.	Current position
201	The Greencroft	00095412	Light 11 is flickering intermittently
202	Salt Lane/St Edmunds Church Street	00095413.	Light #4 is not working
203	Salt Lane	00095414.	Light #183 6 on no entry sign not working
204	Corner of Endless Street and Salt Lane	00095417.	Light over Dept for Children and Education building is out
205	Endless Street	00095419.	Light out above Loder House
206	Endless Street	00095420.	Unit 2 light out

207	Endless Street	00095422.	Unit 15 light out
208	Corner of Endless Street and Scots Lane	00095426.	Unit 18312 no entry sign light out
209	Endless Street	00095427.	Unit 18210 no entry sign light out
210	Corner of Rolleston Street/Salt Lane	00095428.	No entry sign light out
211	Market Square	00095439.	Opposite Allium no number
212	High Street wall of Cathedral View Gifts	00095448.	Street light out
213	St Ann's	00095480.	No entry sign light out #428/12
214	Corner of Whitefriars and Blackfriars	00095482.	light out on sign 7'6"
215	Corner of The Friary	00095483.	no light on one way sign
216	Corner of Coldharbour Lane and Marsh Lane	00095485.	Street light out
217	Corner of Meadow Street and York Road	00095486.	Street light out #40?
218	Roundabout on Fisherton Street	00095487.	Light out on roundabout sign
219	Fisherton Street	00095488	Street light out
220	Fisherton Street	00095489.	Street light out
221	Spire View	00095492.	Street light obscured by foliage
222	Wyndham Road	00095493.	street light out unit #14
223	Wyndham Road	00095494.	Street light out 175/18
224	Old George Mall	00095495.	Street light out wall of Costa
225	Old George Mall	00095496.	Street light out wall of Lakeland
226	Old George Mall	00095497.	Street light out wall of Marks & Spencer
227	Old George Mall	00095498.	Street light out wall of Vodafone
228	Old George Mall	00095499.	Street light out wall of H Samuel
229	Corner of Rolleston Street and Winchester Street	00095500.	Street light out
230	Churchill Way	00095501.	Street light #8/2 out
231	Churchill Way	00095502.	Street light #8/1 out
232	Exeter Street tunnel	00095503	Paint on lights obscuring the light

233	Southampton Road Cat Park	Reported to SCC	Street light #214 is out and the light on the exterior of the disabled toilets is not working
234	Junction of Wyndham Road and Queen's Road	00095504.	Street light 178/18 out
235	St Mark's Road	00095506.	Street light outside house no 84 out
236	St Mark's Road	00095555.	Light out on roundabout sign
237	St Mark's Road	00095554.	Street light out #1787
238	Outside number 20 Nelson Road	00095507.	Street light out
239	Winchester Street	00095509.	Street light out outside no 38
240	Albany Road/Wyndham Road	00095557	Stop light out
241	Wyndham Road/Queen's Road	00095552.	Street light #175/18 out
242	Wyndham Road	00095553.	Street light #14 out – outside no 44
243	Wyndham Road/King's Road	00095559.	Light above give way sign out #171/11
244	St Ann's Gate	00095541.	Street light out
245	New Street	00095539.	Street light out on wall of Brides
246	New Street	00095560.	No HGV sign light out
247	New Street	00095540.	Street light out on wall of Sampson Coward
248	Milford Street	00095542.	Street light out #9 on wall of Chas Baker
249	Milford Street	00095543.	Street light out #10 over Milford News
250	Milford Street	00095544.	Street light out #11
251	New Canal	00095545.	One of two lights on 6a out
252	New Canal	00095546.	One of two lights on street light opposite cinema
253	Silver Street	00095548	Street light out on wall of Café Nero
254	Winchester Street	00095561.	No entry sign 13A /0433
255	Kelsey Road	00095549.	Street light no 5 out at house no 11
256	College Street	00095562.	Light out on one way sign opposite #16
257	Park Street /Estcourt Road	00095563.	Light out on one way sign #1791
258	Bourne Hill	00095564.	Light out on slip road to dual carriageway #298
259	Bourne Hill	00095565.	Light out on 20mph sign #7
260	Waitrose slip road	Not reported on MyWilts because we	Three of the lights are not working in the (road) underpass under the ring road from the Waitrose slip road. Also there is excessive overgrown foliage on the footpath from Waitrose to the Central car park.

		could not find a mechanism to report it	
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## Dark spaces

We had identified several very dark spaces in the city and these are still evident when we revisited this February.

They are:

Ref	Location	Recommendation
DS1	The alley from Brown Street car park to Catherine Street is very dark	Add a new light
DS2	The top end of Guilder Lane /Winchester Street corner is very dark	An additional light
DS3	Penny Farthing Street is dark	A light to illuminate Penny Farthing House
DS4	The stretch of Milford Street between The Chapel (no 34) and A2Z House (no 24-6) is very dark,	One more streetlight along there would help
DS5	In College Street several metered car parking spaces on College Street facing on to Wyndham Park. There are no lights at all between 003 at the entrance to the car park and those on the corner: 006 and 007. We all agreed we would feel uncomfortable and intimidated parking or coming back to a parked car after dark if using this parking.	

To that list we would like to add:

Ref	Location	Recommendation
DS6	The corner of High Street and New Canal by Waterstones. That corner is very dark indeed.	This may be remedied by the repair of streetlights we have identified MyWilts ref 00059464 and 00095448.
DS7	The end of Endless Street where it meets Belle Vue.	There are no obvious lights out, but the corner is very dark

DS8	The corner of St Ann's Street and Exeter Street.	This could be helped by the repair of MyWilts ref 00095541.
DS9	Within the Friary, we all felt that the Greyfriars playground was very dark and it would be intimidating to walk across alone at night.	
DS10	The footpath called The Mount which joins Kelsey Road to Elmgrove Road was very dark indeed, with lights at each end but nothing along the path itself.	
DS11	We would additionally like to add the suggestion that the walls at the end of the two tunnels on the northern section of the St Paul's roundabout be painted white – as they are currently very dark, making it an intimidating space to walk through. We remain of the view as expressed in our 2022 report, that mirrors at the exits of many of the underpasses and tunnels would make these areas feel safer spaces.	